



City of Monterey Park News Release

www.MontereyPark.ca.gov

Monterey Park COVID-19 Help Desk to Close July 2

Monterey Park, Calif. - June 30, 2020 - The [City of Monterey Park](http://www.MontereyPark.ca.gov) will close its COVID-19 Help Desk operations on Thursday, July 2 at 5:30 p.m.

Unveiled in the early weeks of the coronavirus pandemic to assist with rapidly changing public health and economic conditions, the help desk has received approximately 1,189 calls and 114 emails to date. However, in recent weeks, demand has slowed considerably.

While the dedicated COVID-19 help desk will be closing, the entire city staff will continue to be available to assist residents, businesses and visitors by phone, email and the GoMPK app.

- Constituents may contact city departments and staff directly using previously obtained phone or email contacts, or by calling 626-307-1458 for an automated directory of city services and departments.
- A directory of city departments is available on the web at www.montereypark.ca.gov/directory.
- GoMPK app available in the App Store or Google Play and on internet at www.montereypark.ca.gov/gompk.
- City hall employees are available Monday through Thursday 7:30 a.m. to 5:30 p.m., and Friday 7:30 a.m. to 4:30 p.m.

Please note that Monterey Park City Hall is closed to public access until further notice due to the COVID-19 pandemic.

COVID-19/coronavirus updates and information will continue to be available on the city website at www.montereypark.ca.gov/coronavirus.

For updates and information about the current numbers of COVID-19 cases in the United States and in Los Angeles County, testing, precautions, and other important public health information in multiple languages, please visit the following websites:

- Los Angeles County Department of Public Health
<http://publichealth.lacounty.gov/media/Coronavirus>
- Centers for Disease Control: <https://www.cdc.gov/coronavirus/2019-ncov/index.html>

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