

City of Monterey Park

Vendor	Product	Purpose	Data Category	Custodian	Freq. Collected	Freq. Updated
GRM	GRM Document Management	Document Imaging / Management	Database of Archived Documents	City Clerk's Office	Daily	Daily
Accela	Accela Automation	Permit Management System	Building Permits, Planning Review	Community and Economic Development	Daily	Daily
ESRI	ArcGIS	Geographic Information	Mapping, property data, zoning data, Utility Data	Public Works	As Needed	As Needed
Active Network	Active - Registration & Reservations	Class Reservations	Recreation Maintenance Software	Recreation and Community Services	Daily	Daily
Data West Utility Technologies	Billmaster	Utility Billing	Water Billing	Management Services	Daily	Daily
Infosend	Infosend - Bill Print & Send	Bill Print & Send	Billing Services process service	Management Services	Monthly	Monthly
Knowles McNiff	ERP	Enterprise Resource Planning (ERP)	Enterprise Resource Planning	Management Services	Daily	Daily
Knowles McNiff	Finance	Finance Management	General Ledger, Budgeting, Purchasing, Accounts Payable, Accounts Receivable, Cash Collections, Job Costing	Management Services	Daily	Daily
Paymentus	Paymentus	eBilling and Payment system	Online payment and eBilling	Management Services	Daily	Daily
HDL Companies	HDL Business License System	Transient Occupancy Tax Reporting	Sales and Property Tax	Management Services	Daily	Quarterly
ASAP	ASAP	Student Registration	Registration and Management software	Library	Daily	Daily
Innovative	Millennium	Library Management	Integrate Library System	Library	Daily	Daily
Granicus	Granicus	Video Recording for Council Meetings	Online Video for Council Meetings	Recreation and Community Services	As Needed	As Needed
Microsoft	Exchange	Email System	Enterprise Electronic Mail	Management Services	Daily	Daily

Vendor	Product	Purpose	Data Category	Custodian	Freq. Collected	Freq. Updated
Progressive Solutions	Payment Central	Cashier System	Cashier Program	Management Services	Daily	Daily
Progressive Solutions	License Track	Business Tax, Certifications, Reporting	Business Licensing Program	Management Services	Daily	Daily
Accela	GoMPK	Interdepartmental and citizen requests for service, complaints, or inquiries	Service Request Tracking, Code Enforcement	Management Services	Daily	Daily
NeoGov	NeoGov HR	Online Applicant System	Applicant Tracking	Human Resources	Daily	Daily

Notes:
 Catalog of Enterprise Systems July 1, 2016
 In accordance with 6270.5., this document is available on the City's website, and may be requested by the public at the City Clerks office. This document is updated annually. For this document an enterprise system is a multidepartment system of record. This catalog excludes:

- (A) Information technology security systems, including firewalls and other cyber security systems.
- (B) Physical access control systems, employee identification management systems, video monitoring, and other physical control systems.
- (C) Infrastructure and mechanical control systems, including those that control or manage street lights, electrical, natural gas, or water or sewer functions.
- (D) Systems related to 911 dispatch and operation or emergency services.
- (E) Systems that would be restricted from disclosure pursuant to Section 6254.19. of the Government Code
- (F) The specific records that the information technology system collects, stores, exchanges, or analyzes.

(d) Nothing in this section shall be construed to permit public access to records held by an agency to which access is otherwise restricted by statute or to alter the process for requesting public records, as set forth in this chapter